

A close-up photograph of a person's face, tilted back, receiving a facial massage. Two hands are visible, gently touching the forehead and temples. The background is a soft-focus outdoor scene with green foliage and a white canopy. A white rectangular box with a black border is centered over the image, containing the text "CLOUD NINE" in a large, black, serif font, and "BEAUTY" in a smaller, black, sans-serif font below it.

CLOUD NINE
BEAUTY

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Welcome to the cloud nine spa sanctuary—a serene oasis dedicated exclusively to your relaxation and renewal. Experience personalised treatments in total privacy, with skilled hands, calming aromas, and soothing sounds combining to restore your balance and nurture your well-being. Every detail is crafted to restore harmony to your mind, body, and soul. Leave the world behind and rediscover your inner calm.

Hours of operation: 9:00am – 7:00pm

SPA ETIQUETTE & GUIDELINES

To ensure a seamless and rejuvenating spa experience, we kindly ask you to follow these guidelines:

- **Health & Safety:** Please inform our spa receptionist or therapist of any health conditions, allergies, or injuries when booking your treatment. This allows us to tailor your experience for maximum comfort and benefit.
- **Tranquil Environment:** To preserve the serene atmosphere, our spa is a non-smoking and mobile-free zone.
- **Arrival Time:** We recommend arriving 15 minutes before your scheduled appointment. This gives you time to complete a consultation form, enjoy a wellness drink, change, and relax before your treatment.
- **Privacy & Comfort:** Spa underwear will be provided, and our therapists use professional draping techniques to ensure your modesty is always respected.
- **Valuables:** For your peace of mind, please avoid bringing valuables, as we cannot be held responsible for personal items.
- **Cancellation Policy:** A minimum of 3 hours' notice is required for cancellations. Late cancellations or no-shows will incur the full treatment fee.
- **Punctuality:** As a courtesy to other guests, late arrivals may result in a shortened treatment time without extension.

We appreciate your cooperation and look forward to providing you with a truly relaxing experience.

OUR PRODUCTS

D'VINE products bring together the healing essences of some of the best available natural oils, butters and botanicals indigenous to Africa alongside cutting-edge technology. Products and treatments are designed to indulge the senses, rebalance the body's systems and induce a deeper sense of inner peace and well-being.

At Cloud Nine, we offer you a selection of products so you can tailor your own experience to exactly suit your needs:

TRANQUILITY: A calming blend of lavender, bergamot, cedarwood, and chamomile to soothe the senses, ease stress, and deeply nourish the skin.

AWAKEN: An energising infusion of orange, rosemary, and ginseng to boost circulation, revive the skin, and uplift the spirit.

PURIFY: A revitalising blend of lemongrass, grapefruit, fennel, and juniper berry essential oils to detoxify, tone, and refresh the body for a light, energised feeling.



made in Kenya



rooted in
nature



consciously
crafted, kind
to skin



clean &
paraben-free



ethically made
& cruelty-free



OUR SIGNATURE TREATMENTS

THE CLOUD NINE ESCAPE (180min) – Ksh. 15,000/=

Foot Ritual | Tranquillity Touch | Body Scrub | Body Mask | Facial | Signature Body Massage

Indulge in a luxurious journey that begins with a full-body exfoliation, followed by a deeply nourishing body mask enriched with Aloe Vera, Baobab, and Shea. A customised facial enhances the experience before a soothing body massage—blending Swedish techniques with rhythmic wave massage—restores total harmony to your body, mind, and soul.

THE CLOUD NINE RITUAL (90min) – Ksh. 13,000/=

Foot Ritual | Tranquillity Touch | Body Scrub | Signature Body Massage

A deeply restorative experience that begins with a refreshing full-body exfoliation and flows into our bespoke 60-minute signature massage—leaving your body relaxed, your skin silky-smooth, and your senses completely renewed.

THE CLOUD NINE REVIVAL (60 min) – Ksh 10,000/=

Foot Ritual | Tranquillity Touch | Back, Neck & Shoulder Massage | Lower Leg & Foot Massage

Recharge your body with a tension-relieving back, neck, and shoulder massage, followed by a revitalising pressure-point lower leg and foot massage. This targeted treatment melts away stress and restores a deep sense of calm and balance

THE CLOUD NINE RENEWAL (100 min) – Ksh. 12,000/=

Foot Ritual | Tranquillity Touch | Custom Facial | Reflexology Massage

Restore your glow and balance with this rejuvenating fusion of skincare and touch therapy. Begin with a customised D'VINE facial, enriched with botanical actives to cleanse, replenish, and awaken the skin. A deeply therapeutic reflexology massage follows, activating key pressure points in the feet to support internal harmony, relieve tension, and leave you feeling refreshed from the inside out.





MASSAGES

Aromatherapy Massage (60 mins) – Ksh. 6,500/=

A calming, medium-pressure massage that combines gentle touch with the therapeutic power of pure essential oils such as lavender, rosemary, and eucalyptus. Designed to soothe the nervous system, boost circulation, and promote emotional and physical well-being, this deeply relaxing treatment leaves you feeling balanced, uplifted, and renewed.

Hot Stone Massage (90 mins) – Ksh. 8,000/=

A deeply soothing therapy that uses smooth, heated stones to melt away muscle tension and promote profound relaxation. The warmth of the stones penetrates deep into the muscles, improving circulation, easing stiffness, and calming the mind—leaving you feeling grounded, balanced, and completely renewed.

Relaxation Massage (60 mins) – Ksh. 5,500/=

A swedish gentle, flowing full-body massage designed to ease tension, calm the nervous system, and promote a deep sense of tranquillity. Using smooth, soothing strokes and nourishing oils, this treatment is perfect for those seeking stress relief, emotional balance, and pure relaxation.

Sports Massage (60 mins) – 8,000/=

A deep tissue massage tailored to release muscle tension, improve flexibility, and enhance recovery. Ideal for active individuals or those experiencing muscular strain, this therapeutic treatment combines firm pressure, stretching, and targeted techniques—enhanced with a pain-relieving recovery balm—to restore mobility and support performance.



Reflexology (60 mins/ 30 mins) – Ksh. 5,500/= / Ksh. 3,300/=

A therapeutic foot treatment using gentle pressure on specific reflex points to stimulate the body's natural healing processes, improve circulation, and promote deep relaxation throughout the entire body.

Shoulder, Head & Neck Massage (30 mins) – Ksh. 4,000/=

A focused tension-relief treatment using medium to deep pressure to release stress from the shoulders, neck, and scalp—ideal for easing headaches, stiffness, and mental fatigue.

Indian Head Massage (30 mins) – Ksh. 3,500/=

A deeply calming treatment using rhythmic, firm-pressure techniques on the scalp, neck, and shoulders to release stress, improve circulation, and promote mental clarity.

BODY TREATMENTS

Body Exfoliation (60 mins) – Ksh. 8,000/=

A revitalising scrub made with Aloe Vera, Baobab, Acacia Extract, Moringa, and Shea to gently polish the skin, boost hydration, and leave it soft, smooth, and radiant.

Sunburn Relief Treatment (45 mins) – Ksh. 6,500/=

A calming, skin-repairing ritual using fresh Aloe Vera cream-gel blended with Calendula, Chamomile, Oat, and Lavender to soothe, hydrate, and heal sun-damaged skin. Ideal after sun exposure, this treatment reduces redness, relieves discomfort, and restores balance—leaving your skin cool, calm, and comforted. Enjoy this soothing experience while receiving a pressure point head or foot massage to further enhance relaxation and recovery.



FACIALS

Hydrating Facial (45 mins) – Ksh. 4,500/=

A personalised facial designed for dry, sensitive, or ageing skin. This treatment includes a full regimen of cleansing, toning, exfoliation, serum, mask, and moisturiser—leaving your skin balanced, nourished, and visibly refreshed.

Luxury Facial (60 mins) – Ksh. 5,500/=

A comprehensive facial experience that includes deep cleansing, exfoliation, serum, mask, and moisturiser—enhanced with a soothing hand or foot massage. This treatment features a gentle lymphatic facial massage using a rose quartz gua sha and facial ice rollers to reduce puffiness, boost circulation, and leave the skin visibly lifted, hydrated, and radiant.

HANDS & FEET TREATMENTS

Express Manicure (30 mins) – Ksh. 2,000/=

A quick yet effective treatment featuring nail shaping, gentle buffing, and a flawless polish application.

Deluxe Manicure (60 mins) – Ksh. 3,500/=

A pampering manicure that includes shaping, a warm soak, meticulous cuticle care, exfoliation, a relaxing hand massage, and professional polish application. Leaves your hands soft, nourished, and elegant.

Express Pedicure (30 mins) – Ksh. 3,000/=

A refreshing pedicure ideal for a quick touch-up. Includes nail shaping, light smoothing, and polish application to keep your feet looking neat and polished.

Deluxe Pedicure (60 mins) – Ksh. 4,500/=

A deeply soothing foot ritual that includes a warm soak, shaping, cuticle work, exfoliation, and a revitalising massage to relieve tired feet—finished with your preferred polish. A treat for both beauty and comfort.

WAXING

Eye brow	Ksh. 1,500/-
Lip & Chin	Ksh. 1,500/-
Forearm	Ksh. 2,500/-
Underarm	Ksh. 2,000/-
Back & Chest	Ksh. 5,000/-
Half Leg	Ksh. 3,000/-
Full Leg	Ksh. 4,500/-
Bikini	Ksh. 3,000/-
Brazilian	Ksh. 4,000/-
Hollywood	Ksh. 4,500/-



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